



# BTI Consulting Group Recognizes Davis+Gilbert in 2021 “Client Service A-Team”

We are pleased to share that BTI Consulting Group has ranked Davis+Gilbert in their 2021 “Client Service A-Team,” an elite list of client service leaders amongst law firms nationwide.

The 20th annual report, *BTI Client Service A-Team: Survey of Law Firm Client Service Performance 2021*, was compiled from feedback provided from top legal decision makers at large organizations. The ranking is based on 17 activities that clients provide as most influential, and in 2021, new categories were added to address the changes in the world: mobilizes resources quickly, fielding the absolute best team, and quickly assessing the situation.

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## About BTI Consulting Group

The BTI Consulting Group is the leading provider of strategic research to law firms and corporate legal departments for over 25 years. Its “Client Service A-Team” is the only law firm ranking based completely on anonymous client feedback and without any participation by, or involvement of, the law firms critiqued. The BTI survey rates firms across a number of activities – identified by general counsel and C-level executives – that are deemed to drive superior client relationships.